

Camping Rules & Regulations!

HERE'S EVERYTHING YOU NEED TO KNOW ABOUT YOUR STAY

Welcome to Blraithwaite Campsite

Thank you for coming to stay with us at Blraithwaite House. To ensure the safety & enjoyment of all of our guests please read our brief campfield rules & regulations. Fill in & sign the booking form. Below you will also find our campfield map.

- Please follow your arrival instructions given with all pre-bookings.
- Check-in is from 2pm – 8pm on your day of arrival. If you are going to arrive outside of these times please let us know in advance. Please note that if we are not aware of you arriving outside of these times then we may not be available to direct you to your pitch.
- Check-out is at 11am.
- Quiet time is from 11pm until 7am and must be adhered to.
- Any antisocial behavior towards Blraithwaite staff/other campers/guests or breaking of site rules will result in you leaving Blraithwaite immediately. We will not tolerate such behavior (this is our family home.)
- Please report to reception on arrival before going on the campfield, if arriving outside office hours you will have been given instructions on what to do prior to you arriving.
- Please only pitch up where you are instructed to by the Blraithwaite House team. Failure to do so may result in us asking you to move your tent etc. once you have already pitched up.
- Strictly one tent/caravan/motorhome/campervan per pitch. Pup tents are strictly for equipment and storage only.
- Tourers, trailer tents and motorhomes always leave a gap of 6 meters between you and your neighbour (a distance of 3 meters is acceptable from an awning to your neighbour).
- Tents please leave a minimum distance of 3 meters. Please do not pitch closer than 10 meters to the communal fire/BBQ area.
- Please do not drive on the grass. The roads are one way. Please observe the entrance and exit signs. Drive slowly, there will be children playing.
- Requests for pitches/families to be in the same area cannot be guaranteed. There are a limited number of mixed electric/non-electric/hardstanding pitches together.
- Please do not enter any of the accommodation properties on the estate. All amenities for camping is clearly signed.
- The campfield fire point is clearly marked on each field and the fire assembly point is in the main carpark and rear carpark. Please familiarise yourself with the fire procedures.
- There are toilets and showers on the camping fields, please assist us and fellow campers by keeping these areas clean. If you have been designated a toilet/shower, please **ONLY USE THE ONES ALLOCATED TO YOU**. This is for hygiene reasons.
- Emergency contacts e.g. doctors and management details are on our website or within the amenities hut next to the toilets and showers if reception is closed.

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- All dogs must be kept on a lead at all times in the gardens & camping field. There are large areas designated for off lead walks for well-behaved animals. Please pick up an estate plan from the office or visit our website.
- Fire pits & BBQs are allowed as long as they sit off the grass. We do have firepits available to hire & logs are available to order from reception. Orders are accepted in person, via phone/text or email. All orders are to be placed strictly by 4pm on the day required. Delivery is 5pm-6pm and collection is between 10am-11am. There is also a communal fire/BBQ area - please share nicely!
- In the event of a complaint please speak to reception immediately. Complaints which are not brought to the management's attention during your stay cannot be dealt with once you have left the site.

Cancellation Policy

7 Nights or more: If your booking is cancelled with 7 days or more before your intended arrival date then your non-refundable deposit is kept by Blaithwaite Ltd. If you have paid more than the first night deposit and you cancel or your booking is cancelled by Blaithwaite Ltd then the balance will be moved to another stay.

Within 7 days: If you cancel your booking within 7 days of your arrival date then payment is due in full to Blaithwaite Ltd.

Covid 19 Cancellation Policy: If you must cancel due to a positive test result or a request to isolate/shielding/in lockdown then your deposit can be moved to another stay within 12months or a full refund be issued. Please note that in these circumstances then proof of positive test/isolation/shielding may be requested.

If you are asked to leave due to breach of rules, misinterpretation of our information or misbehaviour **no refunds** are issued.

If you require any further information then please do not hesitate to contact the office using the details below and we look forward to welcoming you to Blaithwaite House.

The Blaithwaite Team xXx